Tech Support Training & Job Placement

Fix it, support it, keep it running - hardware, operating systems, networking, and help-desk skills: the complete foundation for a tech support career. When you graduate, our team markets your profile to employers for tech support roles.

Format	Live online - Google Meet
Schedule	Mon - Wed - Fri - 7:00-8:00 PM ET
Length	6 modules - about 2 months
Classes	Live instructor-led - never recordings

Tuition

$1,000 total. Pay in full, or 4 biweekly installments of $250 (same total). Pay in full with code INSIDER35: $650 (35% off - promo codes apply to pay-in-full only). All payments are final - no refunds.

What you will study - the 6 modules

1. IT foundations & computer hardware essentials
2. Operating systems: Windows, macOS & Linux basics
3. Networking essentials: TCP/IP, DNS, DHCP & Wi-Fi
4. Troubleshooting methodology & diagnostic tools
5. Security & safety: malware, phishing & backups
6. Capstone: help-desk simulation & A+ career prep

Skills you will practice

Hardware - Operating systems - Networking - Troubleshooting - Help-desk skills - CompTIA A+ topics

Prerequisites

None - everyday computer use is enough. The curriculum is aligned to CompTIA A+ topics (the A+ exam itself is taken separately, through CompTIA).

This course includes

- Live classes on Google Meet (Mon/Wed/Fri, 7:00-8:00 PM ET)
- 6 hands-on labs + capstone project
- 1-on-1 mentor reviews of your work
- Student portal with progress tracking
- Verifiable certificate on completion
- Job-placement marketing for tech support roles after graduation

The job market, in real numbers

Computer support specialists: $62,890 median annual pay - 903,100 jobs in the U.S. in 2025. Source: U.S. Bureau of Labor Statistics, Occupational Outlook Handbook - median annual pay, May 2025; projected growth 2025-35. Figures describe the occupation nationally - not a starting salary or a promise of employment.

How to enroll

Enroll at sunshineittech.com - your portal login is created the moment your first payment clears. Questions first? Email info@sunshineittech.com.

sunshineittech - SUNSHINE BEACON TECH LLC - Live classes are recorded; recordings are shared with enrolled students who miss a session, on request.